UNIONTOWN AREA SCHOOL DISTRICT
FEDERAL – NONPUBLIC SCHOOL SERVICES COMPLAINT PROCEDURES

1. The principal or other Nonpublic school representative should contact the Uniontown Area School District Federal Programs Coordinator with any complaints against the organization providing the contracted services.

2. UASD will contact the contracted service provider to seek resolution of the complaint.

3. If a resolution cannot be reached at the local level, the complaint will be referred to the IU1 Regional Coordinator in the Division of Federal Programs, Pennsylvania Department of Education.

4. The Regional Coordinator may, at his or her discretion, provide an opportunity for all parties to present evidence.

5. After the investigation is completed by the Regional Coordinator, a final report will be given with recommendations for resolving the complaint.

6. The Regional Coordinator will follow up to review implementation of the resolution.

7. The period between PDE’s receipt of a complaint and resolution shall not exceed sixty (60) calendar days.

8. The Chief of the Division of Federal Programs may extend the 60 day time limit if exceptional circumstances exist.

9. Either party may appeal the final resolution to the United States Secretary of Education.